



Thursday
March 5, 2026
 9 - 11 AM (PT)

**Broadcast
 Webinar**

Overview of Construction Claims & Disputes

REGISTER (Save on Teams of 3 or more)

E-MAIL: vann@wccc.org

PHONE: (916) 599-8020

MAIL: Call or e-mail your RSVP - then mail form & list with check payable to **Western Council of Construction Consumers**
 2356 Terraza Ribera, Carlsbad, CA 92009

WCCC Member Non-Member

Individual \$ 90 \$ 105

Team 3+ \$ 75 each \$ 90 each

No-shows, & cancellations after **3/3/26**, are subject to the full fee. You may send Subs.

Name: _____

Title: _____

Firm/ Agency: _____

Address: _____

City/ST/ZIP: _____

Work Ph: _____ Cell: _____

E-mail: _____

We will e-mail a credit card payment link.

▶ TEAMS:

E-mail a Team List (w/info above or each)

Include the name, phone and e-mail for the person(s) registering and paying for your team.

___ **Registrants:** x **Fee \$** ___ = **Total \$** ___

This webinar discusses the 11 basic types of construction claims included in most standard contracts used in the U.S. (AIA, ConsensusDocs, EJCDC, etc.): directed changes; constructive changes; differing site conditions; directed suspensions of work; constructive suspensions; force majeure events; delays; accelerations; constructive accelerations; terminations for convenience; and terminations for default

For each type of claim, it outlines:

- entitlement and causation elements claimants must demonstrate to justify their right to prevail and recover damages
- elements of the burden of proof required of all claimants
- Basic requirements concerning damages

It also identifies several types of owner claims against contractors, discuss claims under various project delivery methods, and summarize accepted claims preparation and analysis methodology. It conclude with an outline of various dispute resolution methodologies.

This webinar will help attendees:

- Recognize that all parties to a construction contract must anticipate changes and claims.
- Be more aware of the fundamentals of contracts and claims.
- Gain perspective on the "universe of construction claims."
- See how the basic three-part test of a claim (entitlement, causation, and damages) applies to each type of claim.
- Understand burden of proof requirement all claimants (both owners & contractors) must meet.
- Better understand how to analyze and settle or defend against construction claims.
- Know ways owners and contractors must deal with construction claims situations and events.
- Appreciate the downside risk of leaving claims and disputes to fester until the end of a project.

Webinar Addresses:

- ◆ Contractor Claims vs Owner Claims and How to Analyze Them
- ◆ Owner Claims – What Owners Must Prove
- ◆ Claims Damages
- ◆ Claims and Project Delivery Methods
- ◆ Claims Analysis
- ◆ Dispute Resolution Methods

Who would benefit most from this program?
 Project Owners,
 Owner Representatives,
 Design Professionals,
 Construction Managers,
 Project Managers & more

▶ Instructor: James G. Zack, Jr. is Principal of James Zack Consulting, LLC, a construction claims consultancy dedicated to helping owners and contractors complete their projects in the field, not arbitration or court. He is a recognized, published expert in mitigation, analysis, and resolution or defense of construction claims and disputes. In his 49-year career, he has been involved in public and private projects throughout the U.S. and In 39 countries, working with owners and contractors on more than 5,000 claims.

Jim is also Senior Advisor to the Ankura Construction Forum™. and was previously Executive Director of Navigant Construction Forum™; Executive Director of Corporate Claims Management Group at Fluor Corporation; Vice President of PinnacleOne; and Senior Construction Claims Consultant for CH2M HILL, Inc.

Jim is a Fellow of AACE, RICS, GPC, and SCCSI. His professional certifications include: CCM, CFCC, ECCCS, ECCDA and PMP.