

## CLAIMS SERIES



Thursday  
April 28, 2022  
8 - 10 AM (PT)

### REGISTER (Save on Teams of 3 or more)

**E-MAIL:** vann@wccc.org (call in CC #)

**PHONE:** (916) 599-8020

**MAIL:** Call or e-mail your RSVP - then mail form & list with check payable to **Western Council of Construction Consumers**

2356 Terraza Ribera, Carlsbad, CA 92009

	WCCC Member	CURT Member	Non- Member
Single	<input type="checkbox"/> \$ 95	<input type="checkbox"/> \$105	<input type="checkbox"/> \$ 120
Team 3+	<input type="checkbox"/> \$ 80	<input type="checkbox"/> \$90	<input type="checkbox"/> \$ 105 ea.

**\*\*Add \$10 each after 4/21/22**

No-shows, & cancellations after **4/21/22** are subject to full fee. You may send Subs.

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Firm/ Agency: \_\_\_\_\_

Address: \_\_\_\_\_

City/ST/ZIP: \_\_\_\_\_

Work Ph: \_\_\_\_\_ Cell: \_\_\_\_\_

E-mail: \_\_\_\_\_

► **TEAMS: Attach List** (w/this info for each)

VISA  MC  Discover  AMEX  Check

**We will send a link for credit card payment.  
To what e-mail should we send the link?**

# Registrants: \_\_\_ x Fee \$\_\_\_ = Total \$\_\_\_

# Webinar: Alternative Dispute Resolution – Your Key To Staying Out of Court

This webinar thoroughly discusses, in a logical order, the advantages and disadvantages of a wide variety of ADR techniques, following a dispute from the project site to the adjudicative forum. Understanding the use of ADR in construction, will make it easier for you to resolve disputes without litigation.

Construction industry disputes are common, can be complex, and disputed amounts are frequently quite large - making it difficult to present issues clearly to non-technical triers of fact. Until the 1980s, the traditional dispute resolution process involved negotiations, possibly mediation, often followed by litigation. Although the construction industry is not typically considered progressive or forward thinking about dispute resolution, it has developed various alternative means to resolve disputes. The end goal is resolution without resorting to traditional, time consuming, and expensive litigation. While some methods are merely variations on a theme, all are different, and their advantages and disadvantages should be considered prior to selection.

### Participants will learn:

- 25 forms of alternative dispute resolution techniques available
- Advantages and disadvantages of each ADR technique
- How to select an ADR technique for various dispute situations
- To use various ADR techniques to avoid lengthy and expensive litigation

### Webinar Outline:

- Introduction to ADR
- Pre-dispute ADR methods
- ADR methods during the initial claims phase
- ADR techniques beyond mediation
- Arbitration and its variants
- ADR methods during litigation
- Conclusion / Q & A

**Who would benefit most from this program?** Owners, Owner Reps, CMs, PMs, FMs, Design Professionals, Engineers, Contractors and more . . .

► **Instructor: James G. Zack, Jr.** is Principal of James Zack Consulting, LLC, a construction claims consultancy dedicated to helping Owners and Contractors complete projects in the field, not arbitration or court. He is a recognized, published expert in mitigation, analysis, and resolution or defense of construction claims and disputes. In his 49-year career, he has been involved in public and private projects throughout the U.S. and 39 countries, working with Owners and Contractors on 5,000+ claims. He is Sr. Advisor to Ankura Construction Forum™ and was previously Ex. Dir. of Navigant Construction Forum™; Ex. Dir. of Corporate Claims Management Group at Fluor Corporation; VP at PinnacleOne; and Sr. Construction Claims Consultant for CH2M HILL, Inc. He is a Fellow of AACE, RICS, GPC, SCCSI. His professional certifications include: CCM, CFCC, ECCCS, ECCDA and PMP.